



X-Rite RMA Request Form

Dear Customer,

Please complete this RMA Request Form and send it back to ServiceAsia@xrite.com.

Upon receipt of the completed form, we will contact you with an RMA number and RMA shipment requirements.

Company Name:	
Billing Address:	
Shipping Address if different from above:	
Country:	
Telephone:	
Email:	
Contact Person:	
Your PO Number:	
Model Type:	
Serial Number:	
Error Description:	
Type of Service Requested:	<input type="checkbox"/> Flat Repair <input type="checkbox"/> Certification <input type="checkbox"/> Warranty <input type="checkbox"/> Contract
Preferred Return Shipment Method:	

Thank you for your kind attention!

1. Please be reminded always ship only the device. No batteries, loose parts and accessories prior to our service centre requests. X-Rite is not liable to the lost in transit of the unreported batteries, loose parts, accessories, etc.

2. Please always provide shipment advice with shipping documents (shipment invoice and RMA acceptance form to ServiceAsia in advance for us to handle your RMA shipment as fast as we could!

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